Reentry Resources

For currently and formerly incarcerated individuals with disabilities in King County

This guide provides information about reentry resources in King County. The AVID Jail Project hopes this guide will help current inmates with disabilities plan for their release and former inmates with disabilities access reentry resources in the community.

This is a publication by the AVID Jail Project:
Amplifying Voices of Inmates with Disabilities

AVID is a project of Disability Rights Washington, an independent, private, non-profit organization designated as Washington’s protection and advocacy agency, and mandated to protect the rights of people with disabilities statewide. DRW’s mission is to advance the dignity, equality, and self-determination of people with disabilities.

www.disabilityrightswa.org
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Introduction

The purpose of this guide is to help people with disabilities who are currently incarcerated in King County jails identify outside resources as they prepare for release. This guide may also help formerly incarcerated individuals with disabilities access reentry resources in King County.

This guide is divided into five sections:

1. Essential Needs;
2. Job Training and Education;
3. Mental Health and Health Care Services;
4. Legal Services; and
5. Identity-Specific Resources.

The organizations listed under each section have confirmed to the AVID Jail Project that they provide reentry services to formerly incarcerated individuals. The AVID Jail Project has identified which providers accept collect calls from correctional facilities with the following symbols:

- ![Accepts collect calls](image)
- ![Does not accept collect calls](image)

Generally, inmates are unable to dial 1-800 numbers from jail.

This information is current as of March 2017, after which point it may have changed. Please contact the AVID Jail Project at the contact information listed for Disability Rights Washington, on page 14, if you believe any of the information provided is out of date.
Essential Needs

The following organizations assist people with their essential needs like housing, food, and other social and human services.

211

211 connects people with health and human services throughout Washington State. These services include those related to food, shelter, housing, rent and utility assistance, legal assistance, financial assistance, governmental assistance programs, health care, employment, education, and family support programs. 211 is a free, confidential, and 24-hour service available in over 150 languages. People can request an interpreter by saying the word “interpreter” or the name of the language needed when an Information and Referral Specialist answers the call.

Call: 2-1-1
Website: https://www.resourcehouse.info/win211/Index

Coordinated Entry for All (CEA)

CEA helps people who are experiencing homelessness in King County find stable housing by quickly identifying, assessing, and connecting them to housing support services and housing resources. CEA uses an assessment tool to match services and housing resources to people experiencing homelessness. CEA does not provide housing resources itself and cannot guarantee immediate housing placement for people who have had an assessment.

Before release from jail:

People who were homeless (sleeping in a shelter, outdoors, or another place not meant for human habitation) when they entered jail and who have been incarcerated for less than 90 days may be eligible for a CEA assessment. These individuals may wish to submit a kite to their jail’s release planning, programming, or mental health staff, requesting a CEA assessment or assistance with scheduling a CEA intake appointment.

For people who are currently in jail and are 24 years old or younger, there is no requirement that they were homeless immediately before entering the jail. CEA may assist these young adults as long as there are at least two weeks left before their release date.
After release from jail:

People who are no longer incarcerated and are homeless (sleeping in a shelter, outdoors, or another place not meant for human habitation) may contact CEA by visiting a Regional Access Point in person or by calling 2-1-1. There are five Regional Access Point offices in King County:

**Seattle Office**  
**Catholic Community Services**  
Address: 100 23rd Ave. S.,  
Seattle, WA 98144  
Monday - Friday 9am-5pm.  
Evenings/weekends hours by appointment.

**South King County Federal Way Office**  
**Multi-Service Center - Federal Way**  
Address: 1200 S. 336th St.,  
Federal Way, WA 98003  
Monday - Friday 9am-5pm.  
Evenings/weekends by appointment.

**South King County - Renton Office**  
**YWCA - Renton**  
Address: 1010 S. 2nd St.,  
Renton, WA 98057  
Monday - Friday 9am-5pm.  
Saturday hours by appointment only.

**North King County Office**  
**Opportunity Center for Employment and Education**  
Address: 9600 College Way N.,  
Seattle, WA 98103  
Monday - Friday 9am-5pm.  
Evenings/weekends by appointment only.

**East King County Office**  
**Catholic Community Services - Bellevue**  
Address: 11061 NE 2nd St.,  
Bellevue, WA 98004  
(Note: The office is in the First Congregational Church building.)  
Monday 9am-7pm; Tuesday, Wednesday, Thursday 8:30am-6pm.

**Downtown Emergency Service Center (DESC)**  
DESC provides emergency and transitional housing, supportive housing, hygiene facilities, case management, employment support, medical care, chemical dependency services, and mental health services. Individuals seeking services from DESC may visit the main office (address listed below) without calling ahead.

Call:  (206) 464-1570
Visit: Downtown Emergency Service Center  
515 3rd Ave.  
Seattle, WA 98104  
Website: www.desc.org

**Pioneer Human Services**
Pioneer Human Services provides transitional and permanent housing, job training, residential and outpatient substance abuse treatment, and veterans’ housing and support services. Pioneer Human Services’ housing services may not be available to people who have been designated as level 3 sex offenders or who have been convicted of arson. Pioneer Human Services accepts self-referrals.

Call: (206) 768-1990  
Write: Pioneer Human Services  
7440 West Marginal Way S.  
Seattle, WA 98108  
Website: www.pioneerhumanservices.org

**Catholic Community Services (CCS)**
CCS provides housing, mental health, chemical dependency, and food services to people of *all beliefs*. Each CCS program has unique eligibility requirements. CCS encourages people to call specific programs for more information. For a description of programs and their phone numbers:

Visit the CCS website at www.ccsww.org and click “get help”

Or write and request a copy of the most recent CCS brochure of services offered in King County:

Catholic Community Services  
100 23rd Ave. S.  
Seattle, WA 98144-2302

For general questions:

Call: (206) 328-5696
Compass Housing Alliance (CHA)
CHA provides free mail and banking services at:

77 S. Washington St., 5th Floor
Seattle, WA 98104

CHA also operates a drop-in center, where it provides meals, showers, laundry, nursing services, mental health counseling, and case management at:

Peter’s Place
901 Rainier Ave. S.
Seattle, WA 98144

Hours: Sunday-Wednesday 8am – 5:30pm, Thursday 8am – 3:30pm
Website: www.compasshousingalliance.org

Union Gospel Mission
Union Gospel Mission is a faith-based organization that provides emergency food and shelter, transitional housing, job training, GED classes, dental services, legal services, addiction recovery services, and mental health services.

The Union Gospel Mission also provides breakfast, lunch, and dinner to men, women, and children at their downtown shelter.

Call: (206) 723-0767
Visit: 318 2nd Ave. Ext. S.
Seattle, WA 98104
Website: www.ugm.org

Solid Ground
Solid Ground provides information about tenants’ rights, legal assistance for people who have been denied DSHS benefits, emergency shelter for women and children fleeing domestic violence, and free voicemail services for individuals who do not have a phone line.

Call: (206) 694-6700
Write: Solid Ground
1504 N. 45th St.
Seattle, WA 98103
Website: www.solid-ground.org
**Hopelink**
Hopelink provides emergency financial assistance, food, transportation assistance, and education programs. Hopelink cannot respond to letters, but accepts walk-ins at its Shoreline location.

- **Call:** (425) 869-6000 or (206) 440-7300
- **Visit:** Hopelink
  15809 Westminster Way N.
  Shoreline, WA 98133
- **Website:** [www.hope-link.org](http://www.hope-link.org)

**Seattle Indian Center**
The Seattle Indian Center has a drop-in center open to all, offering: laundry and shower facilities; a special area for families with children; computer lab with internet access; job training; resume writing and printing assistance; GED completion support; meals and food bank; mail services; clothing bank; free local calls and fax services; and free long distance calls to tribal nations.

- **Call:** (206) 329-8700
- **Visit:** Seattle Indian Center
  1265 S. Main St., Suite 105
  Seattle, WA 98144
- **Website:** [www.seattleindian.org](http://www.seattleindian.org)

**Department of Social and Human Services (DSHS)**
DSHS provides government benefits such as food stamps, job training, or housing, utility or transportation assistance. These benefits may depend on income and other factors.

Apply for benefits online at: [www.washingtonconnection.org](http://www.washingtonconnection.org)

Or apply at a local Community Services Office. To find the nearest office, click “Office Locator” on the DSHS website, [www.dshs.wa.gov](http://www.dshs.wa.gov), or call (877) 501-2233. Walk-in services are available at Community Services from 8am - 5pm every business day. People who check in before 2pm are guaranteed to be served that day.
Social Security Administration (SSA)
People can access many of SSA’s services online at www.ssa.gov, such as: applying for Social Security benefits (retirement, disability, Medicare, spouse’s benefits); appealing a decision; assessing service eligibility; or requesting a replacement Social Security card.

To speak with a representative in person, visit the Social Security office at:

915 2nd Ave., Suite 901
Seattle, WA 98174

Hours: Monday, Tuesday, Thursday, Friday 9am-4pm; Wednesday 9am-12pm.
SSA recommends arriving at least 30 minutes before it opens in the morning for a reduced wait time.

People can also call SSA at (800) 772-1213. Note that wait times on the telephone tend to be lengthy.

Public Libraries
Public libraries provide free access to computers and the Internet.

Close to the Regional Justice Center:

King County Library, Kent branch
212 2nd Ave. N.
Kent, WA 98032

Telephone: (253) 859-3330

Close to King County Correctional Facility:

Seattle Public Library, Central Library
1000 4th Ave.
Seattle, WA 98104

Telephone: (206) 386-4636
Close to SCORE:

King County Library, Des Moines branch
21620 11th Ave. S.
Des Moines, WA 98198

Telephone: (206) 824-6066

Job Training and Education

The following organizations help people access job training and education resources.

FareStart

FareStart provides job training and job placement assistance in the food service industry. FareStart can also help people find transitional housing while they participate in the FareStart job training program. FareStart accepts self-referrals. To sign up, individuals must attend an orientation. FareStart offers orientations every Tuesday at 9:30am and recommends arriving early. FareStart will not accept people who have been designated as level 3 sex offenders or who have been convicted of arson.

Call:     (206) 443-1233
Visit or write:  FareStart
700 Virginia St.
Seattle, WA 98101
Website:   www.farestart.org

Life-Skills-to-Work (LSW)

The LSW program supports students with their transition from prison and jail back into the community. LSW offers a GED program, career planning, job search assistance, and transition services. Email Joseph García for more information at: Joseph.Garcia@seattlecolleges.edu.

LSW offers open enrollment at South Seattle College’s NewHolly Learning Center every Saturday from 8:15am - 2:50pm.

Visit:       NewHolly Learning Center
Mental Health and Health Care Services

The following organizations provide mental health, crisis care, health care, and chemical dependency services.

**King County Mental Health Plan (KCMHP)**
The KCMHP provides information about available community mental health treatment, crisis intervention, and residential mental health services for low-income people with mental illness.

Call: (206) 263-8997 or (800) 790-8049  

**24-Hour Crisis Line**
The 24-Hour Crisis Line provides immediate help to individuals, families, and friends of people in emotional crisis and is a primary source for linking Seattle-King County residents to emergency mental health services. Interpretation services are available in over 155 languages.

Call: (206) 461-3222 or (800) 621-4636  
Website: [www.crisisclinic.org/find-help/crisis-line](http://www.crisisclinic.org/find-help/crisis-line)

**Washington Healthplanfinder**
Washington Healthplanfinder is a website designed to help people enroll in a health care plan, including free or low-cost health care coverage from Washington Apple Health (Medicaid).

Apply online at: [www.wahealthplanfinder.org](http://www.wahealthplanfinder.org)

To receive assistance in your language or a disability-related accommodation, call the customer support center at: (855) 923-4633
Recovery Café
Recovery Café is a recovery support center that uses an alternative therapeutic community model. Recovery Café provides ongoing recovery support to people who have experienced homelessness, addiction, and mental illness. Recovery Café also offers meals, computer access, peer support groups, 12-step meetings, referral services, and classes to support recovery. To become a member:

- Make a first visit: Tuesdays - Saturdays, Noon - 5:00pm
- Sign up to attend a New Member Introduction. New Member Introductions are held every Tuesday of every month at noon (12:00pm), on a first-come, first-served basis. People may wish to call to confirm that New Member Introductions are available.
- Once a person has been assigned to and attends a Recovery Circle, they are welcome to participate in all the Café and School for Recovery activities.

Call: (206) 374-8731
Visit: Recovery Café
2022 Boren Ave.
Seattle, WA 98121
Website: www.recoverycafe.org

Alcoholics Anonymous (AA)
AA meetings are open to anyone who wants to stop drinking alcohol. To find a local meeting:

Call: (206) 587-2838
Hours: 24-hour hotline
Website: www.seattleaa.org

Narcotics Anonymous (NA)
NA meetings are open to anyone who wants to stop using drugs, including alcohol. To find a local meeting:

Call: (206) 790-8888 or (855) 464-7477
Hours: 24-hour hotline
Online: www.seattlena.org
King County Needle Exchange
King County Needle Exchange is a public health program for people who use drugs by injection. Needle exchange programs provide new, sterile syringes and clean injection equipment in exchange for used, contaminated syringes.

Schedule & locations:

- **Downtown**
  Location: Robert Clewis Center, 2124 4th Ave., Seattle, WA 98121 (4th & Blanchard in Belltown)
  Hours: Monday – Friday 1pm-5pm; Saturday 2pm-4pm; Closed Sunday

- **Capitol Hill**
  Location: Robert Clewis Center 2, 1161 11th Ave., Seattle, WA 98122 (between Madison & Union)
  Hours: Monday - Saturday 6:30pm–8:30pm; Closed Sunday

- **U-District People’s Harm Reduction Alliance (PHRA)**
  Location: Table in the alley behind Post Office at NE 43rd and University Way NE
  Hours: Monday 5pm–7pm; Tuesday 5pm-7pm *(all female staff; feminine hygiene supplies available)*; Wednesday 5pm–7pm; Thursday 5pm-7pm; Friday 1pm-5pm; Closed Saturday; Sunday 1pm-5pm

- **South King County Outreach Referral & Exchange**
  Call (206) 214-6040 to schedule a Tuesday, Wednesday, or Thursday delivery

- **North & East King County PHRA**
  Call (530) 454-5410 to schedule a Monday delivery *(leave message if you reach voicemail!)*

Note: This information was gathered from the King County Needle Exchange web page in March 2017. To confirm that it is up-to-date, call (206) 263-2000 and ask to speak with someone from the King County Needle Exchange or visit: [www.kingcounty.gov/depts/health/communicable-diseases/hiv-std/patients/drug-use-harm-reduction/needle-exchange.aspx](http://www.kingcounty.gov/depts/health/communicable-diseases/hiv-std/patients/drug-use-harm-reduction/needle-exchange.aspx)
Important Message About Drug Overdose:
People who have used drugs in the past may be tempted to use again in the future after they get out of jail or prison. It is important for people to know that when they come out of jail or prison, they do not have the same tolerance for drugs and alcohol that they might have had when they went in—even if they were only incarcerated for a short time. This reduced tolerance for drugs and alcohol puts people at risk for overdose. People have the greatest chance of overdosing during the first few weeks and months after they get out, if they decide to use again.

Narcan (also known by its generic name, Naloxone) is a medication that helps stop an overdose on opiates like heroin, methadone, or prescription painkillers. Narcan education and supplies are available through multiple needle exchange clinics. People should ask needle exchange clinics if they are interested in obtaining a Narcan kit.

For more information about how to prevent and intervene in opioid addiction and overdose, visit: www.stopoverdose.org or call the Center for Opioid Safety Education at (206) 685-5632.

Legal Services

The following organizations provide legal services to formerly incarcerated individuals, including general legal services as well as legal services focused on reentry and legal financial obligations, disability rights and benefits, and family law.

King County 211 / CLEAR Line

King County 211 is the designated screening and entry point to agencies providing free and low-cost civil legal assistance. Individuals in King County can call 211 for legal referrals. For individuals in other counties, CLEAR (Coordinated Legal Education, Advice, and Referral) serves as the statewide, centralized point of access for clients seeking free legal help, including advice, education, self-help materials, and referrals for legal representation. The CLEAR line does not provide legal assistance on issues in King County. Interpreters are available for both King County 211 and the CLEAR line at no cost to callers.

Call: 2-1-1 (in King County)
      (888) 201-1014 (in all other counties in Washington State)
Hours: Monday - Friday from 9:15am-12:15pm
Website: www.nwjustice.org/clear-hotline
Open Door Legal Services
Open Door Legal Services, based out of the Union Gospel Mission, provides free weekly walk-in legal clinics in downtown Seattle, Bellevue, and Everett. These legal clinics focus on issues like:

- Obtaining a driver’s license or state identification card
- Immigration
- Child support and visitation
- Criminal warrants and records
- Debts
- Court fines and re-licensing.

For information about clinic locations and times, contact David Mace at:

Call:  (206) 682-4642
Email:  dmace@ugm.org
Visit:   Union Gospel Mission
        318 2nd Ave. Ext. S.
        Seattle, WA 98104
Website:  www.ugm.org/programs_legal

Neighborhood Legal Clinics (NLC)
NLC offers free legal advice and referrals to King County residents or people with legal issues in King County. NLC provides individual meetings with volunteer attorneys for up to 30 minutes of free legal advice and consultation on civil legal issues. Disability accommodations and interpreter services are available upon request. NLC attorneys will not represent an individual in court or assist with criminal legal matters. NLC offers general and issue-specific clinics in 34 different locations across King County.

NLC schedules appointments no more than 7 days in advance. The scheduling line receives a high volume of calls, so wait times between 5-10 minutes may be typical. To make an appointment for the General Legal Issues, Family Law, or Debt & Bankruptcy clinics,

Call:  (206) 267-7070
Hours:  Tuesday - Thursday from 9am-12pm
Additionally, NLC offers specialty clinics with unique scheduling instructions that can be found at the NLC website, www.kcba.org/NLC. Visit the website for more information about the following clinics:

• Asian Pacific American Legal Clinic
• Cross Cultural Family Law
• Elder Law
• Federal Civil Rights
• Employment Law
• Domestic Violence Family Law
• Korean Legal Clinic
• LGBTQ Legal Clinic
• Immigration Clinic
• Loren Miller Clinic (for African American clients)
• Spanish Language Legal Clinic
• Urban Indian Legal Clinic

Visit the NLC website, listed above, for more information about all NLC clinics and tips for how to prepare for an appointment.

**Columbia Legal Services (CLS) Re-Entry Clinic**

The CLS Re-Entry Clinic provides free legal services to low-income people with criminal records facing barriers to successful reentry. The clinic focuses on legal issues related to legal financial obligations (fees, fines, and restitution) and access to employment and housing.

CLS holds the Re-Entry Clinic the 2nd Monday of each month from 2:45pm–4:45pm at the Public Law Library in the King County Courthouse, located at 516 3rd Ave., Room W-62, Seattle, WA 98104.

To attend the clinic, people must call in advance to make an appointment. All walk-ins are re-scheduled for an appointment another clinic day. To make an appointment,

Call: (206) 382-3399
Website: www.columbialegal.org/Working-Toward-Successful-Reentry

**Disability Rights Washington (DRW)**

DRW provides referrals, information, and support for self-advocacy, as well as limited legal representation to individuals with disabilities throughout the State of Washington, including individuals who are currently incarcerated in or have been released from jails and prisons.

Call: (206) 324-1521 (800) 562-2702
Write: Disability Rights Washington
315 5th Ave. S., Suite 850
Seattle, WA 98104
LEGAL MAIL (if writing from a correctional facility)
Website: www.disabilityrightswa.org

**Seattle Community Law Center (SCLC)**
Seattle Community Law Center provides free legal advice, information, referrals, and direct representation to help people experiencing homelessness or low-income people with disabilities receive Social Security benefits. SCLC can help people apply for SSI and SSDI, appeal SSI and SSDI denials, appeal overpayment notices, establish overpayment repayment plans, and appeal termination notices.

Call: (206) 686-7252
Write: Seattle Community Law Center
1404 E. Yesler Way, Suite 203
Seattle, WA 98122
LEGAL MAIL (if writing from a correctional facility)
Website: www.seattlecommlaw.org

**Parent 4 Parent Program (P4P)**
P4P is a program to help parents whose children have been removed from their care by Child Protective Services (CPS) or whose children are in an in-home dependency. The program connects parents to “Parent Allies” (parents who have been through the juvenile dependency court system before). Parent Allies provide mentorship, emotional support, and information about resources to help parents understand what they must do to successfully reunite with their children.

P4P can meet with parents while they are incarcerated at King County Jail (either King County Correctional Facility or the Regional Justice Center).

Call: (206) 477-2566
Write: If a parent has an open CPS case and is incarcerated at King County Jail, they can send a white kite to Programs with a request to contact the P4P Coordinator.
Identity-Specific Resources

The following resources provide services to people based on characteristics of their identity, such as veteran status, ethnicity, race, or gender identity.

Incarcerated Veterans’ Reintegration Services (IVRS)

IVRS staff may help incarcerated veterans develop a case plan and accompany the veteran to court in order to advocate for alternative sentencing, sentence reduction, or early release so the veteran can start a treatment program.

Once the veteran is released from jail, IVRS staff may provide services such as:

- Emergency financial assistance
- Mental health and trauma counseling
- Employment and skills training assistance
- Temporary, transitional, and permanent housing
- Other referral services as necessary.

Eligibility requirements include:

- Honorable, Medical, or General Under Honorable Conditions Discharge
- 181 days of active duty service before September 6, 1980, or 24 months of consecutive active duty service after September 6, 1980, or completion of first term of service
- No present charges or past convictions of felony “strike” crimes, including but not limited to arson and sex offenses.

People incarcerated in King County Jail (King County Correctional Facility or the Regional Justice Center) may contact the program by sending a white kite to Veterans’ Services (ask for Incarcerated Veterans’ Reintegration Services), by mail, or by telephone.

People incarcerated at other jails in King County and people who have already been released may contact the program by mail or telephone.

Call: (877) 904-8387 or (206) 477-8282
Write: Incarcerated Veterans’ Reintegration Services
2106 2nd Ave., Suite 100
Seattle, WA 98121
Website: www.kingcounty.gov/depts/community-humanservices/veterans/programs-services
El Centro de la Raza

El Centro de la Raza is a voice and a hub for King County’s Latino community. El Centro de la Raza provides services such as:

- A free hot lunch program
- Housing assistance
- Employment assistance
- ESL classes
- Legal clinics
- Information and referrals for community members seeking emergency services such as sexual assault/abuse support, substance abuse recovery, food, shelter, eviction money, and childcare.

Call: (206) 957-4634
Write: El Centro de la Raza
       2524 16th Avenue South
       Seattle, WA 98144
Website: www.elcentrodelaraza.org

Asian Counseling & Referral Service (ACRS)

ACRS provides services, including a Behavior Health Program, for Asian American, Pacific Islander, immigrant, and refugee community members. The Behavior Health Program offers:

- Case management and counseling
- Psychiatric evaluation and medication management
- Housing assistance
- Employment support
- Acupuncture & other Eastern approaches to supporting holistic health.

ACRS also offers other services, including:

- Recovery services
- Employment and training services
- A food bank and meals
- Immigration and citizenship assistance
- ESL classes.
Chief Seattle Club
Chief Seattle Club is a community center and day shelter that provides programs and resources to anyone with American Indian or Alaska Native heritage, regardless of tribe. Chief Seattle Club provides:

- Meals
- Medical support
- Mental health services
- Access to chemical dependency professionals
- Housing support
- Hygiene services
- Facilitates engagement with Native cultural events.

Gender Justice League
Gender Justice League provides information and referrals to trans and gender non-conforming people, education about legal rights, and connections to local resources. Gender Justice League does not accept drop-ins. To schedule an appointment: